

About this guide

Who should use this guide

This guide is written for application developers who will be developing and administering fax applications.

This guide assumes that you are familiar and experienced in creating voice applications with Meridian IVR 2.0/I. You should also be familiar with the UNIX operating system and have a knowledge of telecommunications.

How to use this guide

This guide contains the following chapters and appendices:

Chapter 1: Overview

Provides you an overview on the functions and features of the Meridian IVR Fax Response system, and the hardware and software requirements.

Chapter 2: Engineering your system

Shows you how to set up and maintain your fax system.

Chapter 3: Installing Meridian IVR Fax Response

Teaches you how to install your fax system.

Chapter 4: Developing a fax application

Teaches you how to develop effective fax applications.

Chapter 5: Administering your system

Describes how to administer your fax system and generate system logs and reports.

Chapter 6: Troubleshooting your system

Explains the meaning and impact of the warning and error messages and the action you can take to correct the problem.

Appendix A: Meridian IVR fax fonts

Lists the fonts you can use with your fax system.

Appendix B: TTI line keywords

Lists the special formatting you must use for certain TTI line keywords.

Appendix C: List of standard file extensions

Provides you with a list of extensions for the files used in the Meridian IVR Fax Response system.

Related documentation

You may find the following documentation useful while reading this guide.

IVR 2.0/I documentation

The following documents are part of the Meridian IVR 2.0/I Operational and Developmental document suites:

Name of guide	NTP number
<i>Meridian IVR Product Guide</i>	555-9001-010
<i>Meridian IVR Planning and Engineering Guide</i>	555-9001-200
<i>Meridian IVR Installation Administration</i>	555-9001-210
<i>Meridian IVR System Administration Guide</i>	555-9001-300
<i>Meridian IVR Getting Started Guide</i>	555-9001-301
<i>Meridian IVR Application Development Guide</i>	555-9001-310
<i>Meridian IVR 3270 Gateway Development Guide</i>	555-9001-312
<i>Meridian IVR SQL Server Guide</i>	555-9001-314
<i>Meridian IVR VT100 Gateway Development Guide</i>	555-9001-316

Name of guide	NTP number
<i>Meridian IVR 5250 Guide</i>	555-9001-318
<i>Meridian IVR Maintenance and Diagnostics Guide</i>	555-9001-500

Third party documentation

The information supplied with your vendor's host connectivity package is necessary for hardware and software installation and configuration.

Conventions used in this guide

Throughout this guide, we have used several typographic conventions to highlight certain types of information.

- Buffer names are shown in upper case characters, for example, the CURRENT MESSAGE buffer.
- Commands you must type are shown in bold, for example, type **sam** at the prompt.
- Keynames you press are enclosed in angle brackets, for example, the <Enter> key.
- Softkeys shown on the screen that are mapped to function keys are enclosed in square brackets, for example, the [Save] softkey.
- Variables shown in command lines appear in italics, for example, the host_*cfgn* file, where *n* is a variable representing a board number.
- Screen output is shown in *courier*.